



[Port City Veterinary Referral Hospital](#), located in Portsmouth, New Hampshire has an immediate opening for a full-time **Veterinary Technician Supervisor of Surgical Services**.

About Us: Port City Veterinary Referral Hospital is a 24/7 emergency and specialty veterinary hospital part of IVG Hospitals network. Our mission is to advance the veterinary profession through our leadership in medicine, education, business and promotion of the human-animal bond. We encourage and empower our technicians to utilize their skills, have input into case management and patient care, think critically, work autonomously, further their knowledge and education, and pursue specialty certification if so desired.

About the Role: The Floor Supervisor is responsible for leading technicians within the Surgery department with a focus on high-quality, comprehensive, accessible, supportive and personalized care for all clients. The Supervisor is also someone who:

- Assists the Hospital Director in the development of goals and operational criteria for specialty services and tracks progress
- Regularly evaluates patient/client and staff data to support delivery of exceptional patient and client care
- Develops constructive and cooperative working relationships across the hospital in order to achieve highest level of communication and efficiency
- Consults with clinical staff and client care to assess and articulate any problems; helps to develop strategies to resolve issues, ensuring client needs are met and satisfaction is attained.
- Participates in hiring activities; disciplinary actions; excellence acknowledgements and performance reviews

About You:

- Minimum of 3 years of experience working in a veterinary hospital setting as a Veterinary Technician in surgery is required.
- Proven leadership experience in a busy team environment
- Possess excellent interpersonal and communication skills that enable long term positive working relationships with colleagues, clients, and community.
- Flexible, cooperative, dependable, responsible, and good time management skills to work in a fast-pace environment that can be highly stressful and sad at times.

Benefits of Working at Port City:

- Compensation based on experience and technical skill level
- Full-time benefits include health, dental, vision, disability and life insurances, flex-spending accounts, 401k, profit sharing, Employee Assistance Program, paid time off, uniforms, generous CE allowance, and a veterinary discount.
- Ability to cross train in other specialty departments
- Working in a team environment where every department works out of a large open treatment area facilitating team work and comradely between departments.