



**IVG MetroWest has an immediate opening for a  
Full-time Veterinary Technician Supervisor of Specialty Services  
in our 24/7 hospital located in Natick, Massachusetts.**

**About the Role:** The Floor Supervisor is responsible for leading, developing, and mentoring Technicians in specialty services (Internal Medicine, Ophthalmology, Surgery, and Radiology) with a focus on high-quality, comprehensive, and personalized care for all clients and patients. The Specialty Service Supervisor is someone who:

- Assists the Hospital Director and Medical Director in the development of goals and operational criteria for specialty services and tracks progress
- Evaluates the needs for the department and recommends appropriate resources to meet those needs (equipment, staff, etc.).
- Assists in the budget process and takes responsibility for operating within the approved budget.
- Consults with clinical staff and client care to assess and articulate any problems; helps to develop strategies to resolve issues, ensuring client needs are met and satisfaction is attained.
- Coordinates staffing consistent with needs of client population on a daily basis. Regularly evaluates patient/client and staff data to support delivery of exceptional patient and client care.
- Participates in hiring activities; disciplinary actions; excellence acknowledgements and performance reviews of Veterinary Technicians within the specialty services.
- Monitor, train, develop and evaluate direct report staff performance in all key performance areas; motivate and develop technicians including supporting the sign-off process for technician protocols.

**Clinical Responsibilities for Technician Supervisors include:**

- Monitoring patients under anesthesia for scoping procedures, soft tissue, and orthopedic surgeries
- Trouble shooting feeding tubes.
- Monitoring blood glucose curves for diabetic patients
- Placing Central Lines
- Chemo therapy - handling patients who are undergoing chemo.
- Advanced medical calculations for blood transfusions
- Advanced laboratory work (i.e. cytology, differentials, platelet counts, cross matching)
- Induction, intubating, monitoring, anesthesia on stable and critical patients.
- Radiology and CT positioning
- Equipment maintenance and troubleshooting (i.e. CT, ray, ultrasound, and surgical equipment).

**As an experienced Vet Tech Supervisor you will have:**

- Minimum of 3 years of experience working in a specialty veterinary hospital setting as a Veterinary Technician in surgery, internal medicine, ophthalmology, or cardiology.
- Extensive experience preparing patients for a variety of soft tissue, orthopedic, and minimally invasive surgical procedures
- Working knowledge of normal patient vitals for awake, sedated, and anesthetized patients
- Proven leadership experience in a busy team environment
- Possess excellent interpersonal and communication skills that enable long term positive working relationships with colleagues, clients, and community.
- Flexible, cooperative, dependable, responsible, and good time management skills to work in a fast-paced environment that can be highly stressful and sad at times.

**About the Specialty Departments:** The specialty departments include Internal Medicine, Surgery, Radiology, and Ophthalmology. With 6 doctors and more than 10 technicians we maintain a busy 6-day a week schedule while working collaboratively with our 24/7 emergency and critical care team.

**About Us:** IVG MetroWest is a 24/7 emergency and specialty veterinary hospital part of IVG Hospitals network. Our mission is to advance the veterinary profession through our leadership in medicine, education, business and promotion of the human-animal bond. We encourage and empower our technicians to utilize their skills, have input into case management and patient care, think critically, work autonomously, further their knowledge and education, and pursue specialty certification if so desired. Our diagnostic tools include ultrasound, digital radiology and a CT scanner. As part of the IVG Hospitals network we also have access to MRI and fluoroscopy, compounding pharmacy services, and a pathology lab less than 30 minutes away.

**Benefits of Working at IVG MetroWest:**

- Compensation based on experience and technical skill level
- Full-time benefits include health, dental, vision, disability and life insurances, flex-spending accounts, 401k, profit sharing, Employee Assistance Program, paid time off, uniforms, generous CE allowance, and a veterinary discount.
- Working in a team environment where every department works out of a large open treatment area facilitating team work and comradely between departments.

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