



Points East Veterinary Specialty Hospital (VSH) in Wilson, NC is a Level III VECCS-certified facility located in a brand-new, 17,000 sq. ft. hospital that opened in October 2023. We are proud to offer advanced, collaborative veterinary care with a robust team that includes 13 full-time dedicated ER doctors, 2.5 board-certified criticalists, 2 board-certified surgeons, and a full diagnostic imaging service equipped with ultrasound and a 64-slice CT scanner. Our hospital is supported by a skilled team of over 80 professionals who are committed to excellence in patient care.

Position Summary:

We are seeking an experienced and dedicated Specialty Surgery Manager to lead our surgical services team. This role is responsible for coordinating day-to-day operations within the surgery department, managing and supporting a team of technicians, and working closely with our board-certified surgeons. The ideal candidate will have strong leadership skills, specialty surgery experience, and a passion for patient care. Direct clinical support is expected as needed, including hands-on assistance with surgical cases. This is a full-time position with No on-call, weekend, or holiday requirements.

Key Responsibilities:

- **Team Leadership**
 - Supervise and support the surgery technician team
 - Coordinate scheduling, training, and performance feedback
 - Foster a collaborative and positive work environment
- **Surgical Service Operations**
 - Oversee day-to-day case flow and surgical preparation
 - Maintain surgical suite cleanliness, organization, and inventory
 - Ensure readiness of instruments and equipment
- **Surgeon Support & Clinical Care**
 - Collaborate closely with two board-certified surgeons
 - Provide direct clinical care and technical assistance as needed
 - Support consistent delivery of high-quality, specialty-level surgical services
- **Communication & Collaboration**
 - Serve as a liaison between the surgery department and other hospital services
 - Assist with client communications and coordination of case logistics

Qualifications:

- Registered Veterinary Technician (RVT) strongly preferred
- Minimum of 3 years of experience in specialty surgery or anesthesia required
- Prior leadership or supervisory experience is highly desirable
- Strong communication, time management, and organizational skills
- Ability to thrive in a fast-paced, team-centered environment

Preferred Qualifications

- Veterinary Technician Specialist (VTS) – Surgery or Anesthesia

Required Skills/Abilities:

- Ability to work with or around sick and injured animals, potentially hazardous materials, cleaning chemicals, gas anesthetics, and unpleasant odors.
- Ability to communicate professionally and effectively at all times, including in emotionally charged or challenging situations; must maintain composure and professionalism under pressure.
- Ability to deliver high-quality customer service, consistently demonstrating a “yes culture” for clients and a solutions-oriented mindset.
- Proficient with computers, electronic medical records, and related software; ability to learn and adapt to new technology platforms quickly.
- Strong verbal and written communication skills, with attention to detail and clarity.

Physical Requirements:

- Physical ability to safely handle and restrain animals of various sizes and temperaments.
- Must be able to:
 - Lift and carry up to 50 lbs frequently and up to 70 lbs occasionally with assistance.
 - Stand for extended periods of time (up to 10–12 hours).
 - Walk, bend, stoop, kneel, crouch, and reach regularly as part of daily responsibilities.
 - Perform repetitive tasks involving hands and arms (e.g., typing, lifting, restraining, cleaning).

Perks & Benefits:

- Competitive salary, commensurate with experience
- Comprehensive benefits package including health, dental, vision, and life insurance
- 401(k) with employer match
- Paid time off, CE allowance, and uniform stipend
- No on-call, weekend, or holiday shifts

Apply at: <https://recruiting.paylocity.com/recruiting/jobs/All/ab05ae2f-278f-47dd-926a-ab2afd5c8d1c/Points-East-Veterinary-Specialty-Hospital>

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